Preregistration Details

Why is there a preregistration process? In order to minimize risk, DMEA's Board of Directors chose to move forward in a phased-in approach to protect co-op ratepayers and the financial integrity of the electric cooperative. Before any construction work takes place in an area, a specific number of members must preregister. This set number of members is called a take rate and it ensures that DMEA will not spend money to build a fiber network in areas where members do not want it and where it cannot be financially sustained.

What does it mean when I preregister? By preregistering you are expressing interest in service. If a zone has a goal set by preregistering, you agree you are going to take service if/when Elevate comes to your community. At the time of preregistration though, no signed contract is required. When construction begins in your area, we will contact you to complete a contract for service. This will be a 12-month contract, and a minimum package level of $49.95 per month must be maintained at all times. If you are a snowbird we may offer an option for reduced rate for suspended service in the future, but at this time we do not offer a suspended service option.

What will I have to pay when I preregister? There is no payment collected during preregistration. This process just allows you to complete a simple form to let us know what services your home or business is interested in. By preregistering now though, you guarantee a $100 installation fee, when the time comes. Before construction begins in your area, we will contact you to complete the sign up process. Your installation fee is due at the time we schedule your in-home installation. Your first bill will reflect your pro-rated service for the current month and your monthly fee for the following month.

I am not sure if my location is eligible to preregister? All DMEA locations are eligible to preregister. Areas with large interest for service will get fiber the soonest—member interest will drive the construction process. Paonia will be the first area, but yours could be next if enough interest is shown. Do not wait for us to knock on your door or for a community goal to be set. Preregister today at join.elevatefiber.com.

Is there a deadline to preregister and what are the benefits of preregistering now? Preregistration is open until construction is complete in that area. We encourage all members to preregister as soon as possible because community interest will drive the construction process. You can preregister for Elevate Fiber now even if your community does not show a set goal. You will see some areas with goals at join.elevatefiber.com. The benefit of preregistering now is to lock in your $100 installation fee.

The length of time your zone is active depends on how fast people in your area preregister for service. Once Elevate has fully constructed a zone, preregistration and the introductory $100 installation fee are no longer available. If you register for service after construction has been completed in your community (zone is no longer active), the installation fee increases to $199 for the first 300 feet of installation, plus additional costs per foot beyond that. If a community does not show interest or very little, Elevate Fiber may not be installed to that community. You are encouraged to preregister now if you are interested in receiving service from Elevate Fiber.

Can I change my package at any time or do I have to select now to guarantee my pricing? You can change your package at any time as long as you maintain the minimum level of $49.95 per month. Preregistration only lists your interest. It is important to know that internet service is required for voice. If you choose to upgrade your plan to include voice or a higher internet speed, you will pay the listed price of your new package. View all packages and prices at join.elevatefiber.com. Video (TV) may be offered at a later time and available to add when offered.

Preregister at join.elevatefiber.com.

Having trouble preregistering online? Give us a call at 877-687-3632 or stop by one of our local DMEA offices during regular business hours.