



Installation Options and Managed WiFi Plans

	Basic Installation	Managed WiFi	Worry Free Managed WiFi
Installation Fee (preregistration, limited time)	\$100	\$100	\$100
Monthly Fee	-	\$4.95/month	\$9.95/month
Hardwire Device Connect	1	1	2
WiFi Device Connect	1	10	10
24/7 Tech Support	x	x	x
Direct Technical Support Number	x	x	x
Onsite Visits (normal business hours)	x	x	x
SSID (WiFi user access) Setup (1)	x	x	x
Wi-Fi Signal Optimization Support		x	x
URL Malware Protection (blocks virus websites)		x	x
NetValet Mobile App*		x	x
NetValet Mobile App w/ Traffic Monitor*			x
DHCP Server Management (internal IP addresses)		x	x
Firewall/Network Security and Network Access Translation Management		x	x
Parental Controls and Time Use Management		x	x
Management of additional WiFi SSIDs (up to 3)		x	x
Onsite Visits (after business hours)			x
Streaming Assistance (Roku, Netflix, Hulu, etc.)			x
In-home Wiring Support*			x

***NetValet** is an intuitive, easy-to-use app that lets you set up guest WiFi using simple steps and set parental controls. The app includes the following features: Guest WiFi network setup (enables you to set up guest WiFi so that your guests can enjoy their own network to access the internet in your home) | Policy management (enables you to create policies to time block access to the internet) | Parental control (enables you to apply one or more policies (created via the policy manager) to connected user devices). Additional **NetValet Mobile App** w/ Traffic Monitor allows subscribers to monitor top applications in real time. **In-home Wiring Support** includes CAT5/6 wiring support in the home. Existing wiring must be pre-approved prior to enrollment. New wiring (drops) priced separately.

